

Merton Chamber of Commerce Terms and Conditions of Membership

Our aim is to ensure you have a positive experience as a Merton Chamber of Commerce member and the following terms and conditions govern your membership status.

1. There are two categories of membership – premier membership and standard membership.
2. Membership is open to companies and other organisations regardless of their location.
3. Membership is a business entitlement rather than a personal one. All employees of the ‘Member’ are therefore entitled to all the Chamber benefits and services when working on behalf of their ‘Member’ employer.
4. Membership in the first year is valid for 12 months from when payment is received, and will be due for renewal on the 1st of the month 12 months from the start date.
5. Membership is for a minimum period of 12 months. When paying by monthly direct debit the full 12 months membership is payable, even if the member chooses to terminate their membership within the 12 month period. Members will automatically be invoiced for the next membership period as each 12 month expires.
6. The Membership fee is non-refundable and non-transferable.
7. Chamber members’ details are shared with other members unless the member opts out of this arrangement. Members can opt in to receive mailings by carefully selected third parties.
8. The Chamber communicates with its members by email, telephone and post. Communications are only sent where we believe the subject is of interest or relevance to our Members and by entering into membership you agree to be contacted in this way. The regular communications can be terminated at the Member’s request at any time.
9. From time to time Members may be contacted by the Chamber’s carefully selected partners in order to make them aware of certain membership benefits.
10. Members are encouraged and entitled to take advantage of various opportunities offered by the Chamber but there is never any obligation or pressure to use any of the services provided by the Chamber or its partners. Any agreement between the Member and the Chamber’s partners is strictly between the two parties and is not the responsibility of the Chamber.
11. Chamber membership benefits are subject to change without notice.
12. The Chamber reserves the right to refuse Membership without disclosing any reason.
13. Membership is subject to the provisions of the Articles of Association of the Chamber (available on request) and in the event of a conflict between these Terms and Conditions and the Articles of Association, the Articles shall prevail.
14. The Chamber shall have no liability for any losses suffered by a Member as a result of using the services of another Member. The Chamber shall have no responsibility for advice or services given by its third party service providers even though such service providers may have been introduced to the Member/business by the Chamber.

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